



## Airline & FBO Handling Services



[www.crossracer.aero](http://www.crossracer.aero)

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## Services

### **PASSENGER SERVICE**

- » Check-in
- » Baggage acceptance
- » Arrivals
- » Departures
- » Transits
- » Lost & Found baggage

### **SPECIAL SERVICES:**

- » Special assistance of VIP's and lounges
- » Unaccompanied minors (UM)
- » Wheel chairs
- » Special attention requests
- » Temporary help staff

### **FLIGHT OPERATION AND COMMUNICATIONS**

- » Flight dispatch
- » Departure Control System (DCS)
- » Weight and balance
- » Communications
- » Fuel coordination
- » Crew coordination
- » Catering coordination
- » Security (sub-contracted)

### **RAMP SUPERVISION**

- » Offloading
- » Loading
- » ULD control

### **CARGO & MAIL**

- » Import
- » Export
- » Transfer

***The contracted services will be selected according to the IATA Standard Ground Handling agreement (SGHA), edition January 2003, or there after.***



## CrossRacer Airport Services

Established early 2004, within the CrossRacer International group (established in 1992) and integrated by members with long **experience and professional knowledge** of the Airline business, formed under the guidance of quality and customer service.

Our mission is the outsourcing of airport services, on the operational side, passenger handling and / or air cargo, allowing the Airline or flight operator, a cost reduction and offering **a service based on quality and excellence**

We keep traditional values of **ethics and quality**, which we understand as basic for the services and representation of the Airlines or flight operator, operating regular and / or non-regular passenger and / or cargo flights.

We encourage **knowledge, initiative, dynamism and flexibility** as tools of constant up-date to the actual times and customers needs.

We strongly support the professional and human quality of our staff towards the needs of our customers and their demands.

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## **Executive Aviation (FBO)**

CrossRacer Airport Services S.A. has been officially granted by the Airport's Concessionary (Aeropuertos Argentina 2000) to operate as handling agents for executive/private aviation -FBO- in Ezeiza International Airport, as well as in the rest of the airports throughout the country.

### **PASSENGER AND CREW RECEPTION SERVICES**

- » Flight Dispatch.
- » Weight & Balance
- » Baggage loading / offloading
- » Crew & Passenger clearance with authorities:  
Immigration / Customs / Agriculture
- » Flight follow up service for crew
- » Flight operations assistance
- » Ramp Services coordination
- » Slot monitoring.
- » Standard weather briefing.
- » Catering order arrangements
- » Fuel company liaison
- » Hotel accommodation and transfer arrangements
- » Temporary Internationalization of domestic airports
- » Multilingual speaking staff coordination at the Tower on domestic airports.
- » Freighter Aircraft Handling

### **Cargo & Mail**

- » Import Cargo Handling
- » Export Cargo Handling
- » Transit Cargo Handling

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